

YEVHEN FEDIV

IT SUPPORT | JUNIOR SYSTEM ADMINISTRATION | AUTOMATION

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Category B driving licence · Authorized to work in Germany under §24 AufenthG



PROFESSIONAL SUMMARY

System administration graduate focused on IT support, technical troubleshooting, and practical automation. Comfortable working with Windows, macOS, Linux, hardware and software setup, networking fundamentals, Docker, n8n, and API integrations. Reliable, methodical, and motivated to grow in an IT support or junior system administration role.

CORE SKILLS

- IT support & user assistance
- Windows, macOS & Linux
- Networking & router fundamentals
- n8n, REST APIs, webhooks & JSON
- Hardware/software troubleshooting
- Installation & system configuration
- Docker, Proxmox & self-hosting
- Technical documentation & remote support

RELEVANT EXPERIENCE

Independent Technical Projects: IT, Automation & E-commerce | Nov 2025–Present

- Design, build, and test n8n workflows, API/webhook integrations, and AI-assisted processes.
- Configure and evaluate Linux, Docker, Proxmox, Shopify, and self-hosted environments.
- Document solutions, troubleshoot issues, and iteratively improve reusable workflows.

SELECTED HANDS-ON PROJECTS

OpenClaw / Automation Environment

Hands-on project for structured task execution, browser automation, knowledge management, and integrations with n8n, Telegram, Notion, APIs, and local LLMs.

Proxmox Home Lab

Practical work with virtualization, Linux, Docker, local services, networking fundamentals, and technical troubleshooting.

EDUCATION & TRAINING

Junior Specialist — Technician of System Administration
Yuriy Fedkovych Chernivtsi National University | 2015–2019
Cisco Networking Academy — IT Essentials | completed 2020

LANGUAGES & ADDITIONAL INFORMATION

- Ukrainian: Native
- English: Conversational
- German: Conversational
- Open to on-site, hybrid, and remote work